



## Hair Extension Service Agreement

This **HAIR EXTENSION SERVICE AGREEMENT** (hereinafter referred to as the "**AGREEMENT**") is effective as of the date signed below between the parties "**Guest**" and "**Stylist**" (collectively referred as the "**Parties**" and each a "**Party**").

1. **1. SERVICES TO BE PROVIDED:** Stylist shall provide GUEST a hair extension consultation and installations that serves GUEST'S need. (the "Services")
2. **2. COMPENSATION:**
  - A. **A. THE PRICE:** Guest shall pay Stylist for the hair extension installation. Price shall be \$\_\_\_\_\_. To be paid in full at time of installation appointment. If the appointment is a no-show or the appointment is cancelled 24 hours prior the guest will be charged a fee of 50% of the service. Extension hair is an additional cost and pricing will be discussed during the guest consultation. Guest agrees to pay for the cost of the hair in advance. Hair must be paid in full prior to installation. The purchase of hair extension hair is **NON-REFUNDABLE**.
  - B. **B. DEPOSIT:** Upon execution of the Agreement. Guest will pay Stylist a one time deposit in the amount \$\_\_\_\_\_. This is 50% of your installation fee. If you should cancel 24 hours prior or no show your appointment this fee will not be refunded. The deposit will be deducted from your installation at the time of check out.
  - C. **C. PAY STRUCTURE:** Guest hereby agrees to pay Stylist the remaining balance owed for the Services. Extension Hair will be paid in full prior to the installation.
  - D. **3. WARRANTY:** Stylist warrants that all Services provided hereunder will be provided in a diligent manner that needs or exceeds generally acceptable industry standards.
  - E. **4. ACKNOWLEDGEMENTS:** Guest agrees to acknowledge the following:
    - F. **A.** Guest are aware that the hair extensions warranty is only applicable if you take care of the hair extensions correctly and follow all of the Stylist's rules and guidelines discussed with the guest during the consultation. A guideline sheet will be given with this contract.
    - G. **B.** Guest understands that guest is fully responsible for guest's hair extensions prior to guest's appointment and understand that the cost of service is separate from the cost of hair.
    - H. **C.** Guest understands that if the hair extensions are not a perfect match for guest's hair color, the hair extensions can be customized **ONLY** guaranteed work will be done by Stylist and there will be additional fees for that work.

- I. **D.** Guest understands that the purchase of hair extension hair is NON-REFUNDABLE after purchase has been made.
- J. **E.** Guest is aware and acknowledges that once the hair is installed, the color, method and length that is purchased and installed is guest's own choosing regardless of Stylist's recommendations.
- K. **F.** Guest understands that the recommended move up/maintenance period is 6-8 weeks in between appointments dependent on guest's hair growth. Maintenance appointments must be kept in order to ensure your natural hair is protected, stylist cannot guarantee installation past that time and an removal and re-install will have to be done.
- L. **G.** Guest understands that 6-8 weeks maintenance is required. A removal fee is charged of \$150.00 If guest goes past the maintenance period and hair needs to be treated for matting or molding, an hourly charge of \$150.00 will apply.
- M. **H.** Guest understands that all issues with extension install past three weeks of wear is considered regular maintenance and will not be covered by Stylist or The Shear Underground.
- N. **I.** Guest understands that a blending haircut is required with all extension installs.
- O. **J.** Guest understands that the scalp and head may be tender, especially sleeping, for the first few days and may continue up to a week. Guest acknowledges this is normal and once the scalp adjusts the tenderness should reside. If is does not the guest agrees to contact the salon immediately to schedule an appointment to review the options and issues the guest is having. If this is not done and there is an issue, this will nullify the service agreement. Guest agrees not to hold Stylist or The Shear Underground liable for damages that occur.
- P. **K.** Guest is aware the beads used to install the hair are metal and silicone lined. If guest should have an allergic reaction the guest agrees to contact the stylist to schedule a removal of the hair. A removal fee of \$150 will apply.
- Q. **L.** Guest acknowledges a copy of hair care sheet has been provided by Stylist.
- R. **5. REFUND POLICY** In the even guest is not satisfied with the services. Stylist agrees to fix any issues within seven (7) days from the installation. After the grace period, Guest agrees there shall be no refunds for the services and additional charge may apply for any additional services required.
- S. **6.TIMING** Guest acknowledges and agrees that the tine required to install guests' hair varies by method, hair extension, hair technique, etc., and that the Stylist makes no guarantees regarding the performance of Services being completed within guest timeframe. Guest is encouraged to schedule additional time into their schedule for any issues with timeframe.

T.

Signature:

STYLIST: \_\_\_\_\_ DATE: \_\_\_\_\_

GUEST: \_\_\_\_\_ DATE: \_\_\_\_\_